

International Roaming Terms of Service

C Spire provides international roaming capabilities for eligible rate plans and customers (the “Service”). Any user's ("user" or "you") access, download or other use of the Service is governed by this Agreement, as well as C Spire’s Customer Service Agreement, Terms of Use and Privacy Statement available at cspire.com. Users of the Service may also be subject to other agreements by C Spire or other third parties, and you agree that C Spire is not responsible for your compliance with such terms.

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C Spire may in its sole discretion determine your eligibility to use the Service, or remove the ability to use the Service. Some rate plans do not allow the Service.

Rates for international roaming apply to any calls made or received, messages sent, and data used while outside the U.S. Rates for international roaming are subject to change without notice and vary by country. Eligible customers may be permitted to subscribe to an international roaming package or plan, which may include, but is not limited to, an International Roaming Day Pass. If you decline to subscribe to such a plan, substantial charges may be incurred if your Device is taken out of the U.S. even if international roaming is not intentionally used by you for calls and text messages; however, data usage cannot be accrued unless you elect to subscribe to an international roaming package or plan. For example, international roaming voice airtime usage rates apply when incoming calls are routed to voicemail, even if no message is left, for both the incoming call and the call forward to voicemail. International roaming charges may also apply to unanswered calls if your Device is powered off in some instances if was registered on a foreign carrier’s network if there is a lag time between when you power off your Device and when you are no longer registered on the foreign carrier’s network. International roaming charges also apply for all data usage, including but not limited to data usage from apps that are preloaded on your device that transmit and receive data without user action. Although C Spire may send a notification to you as a courtesy when your Device connects to a wireless network in another country to notify you of international roaming charges, C Spire does not guarantee that you will receive the alert. International roaming rates and coverage within other countries may vary. For rates, coverage, countries and details, see C Spire’s International Roaming page available at <https://www.cspire.com/web/wireless/international-services-home>. If you would like

to block international roaming services, please login at cspire.com or call C Spire at 855-CSPIRE-5.